

Neil Rasik Trivedi

86 Braywick Road, Maidenhead, Berks, SL6 1DE

Tel: 01628 624143 (Home) | 07758 953366 (Mobile)

neil.trivedi@theperfectprocess.co.uk | www.theperfectprocess.co.uk

A visionary Strategy and Transformation Consultant and qualified Lean expert, with 25 years' experience across global platforms within the Automotive, Aerospace, Education, Food, FMCG, Transportation, Biomedical, and Public Sectors. Helping organisations improve their performance by collaboratively tackling complex business problems and designing and implementing architecture and solutions that demonstrate tangible benefits to the business. An excellent leader, motivator and manager of people, who communicates well and persuades and influences at all levels within an organisation.

EXPERIENCE

Perfect Process Company Limited

September 2013 - present

Director: Specialist in applying Business Improvement methods (Lean methodologies) to optimise operational and business processes, achieving significant business benefits through lead-time reduction and right-first-time (RFT) delivery.

Multi-Colour Corporation *FMCG Global Label solutions provider.*

March 2020 – June 2021

Interim VP Continuous Improvement EMEA. (Europe, South Africa, East Africa)

- Created and deployed the Lean Business System and architecture across 31 EMEA sites.
- Coached all site leadership teams, CI managers and supported site project identification and delivery.
- Resolved EU aged stock issue – a 42% reduction in stock and 50% in SKUs.
- Identified hard savings representing 2% (\$12m) of turnover.

Ecobat *World leader in lead and plastic recycling*

May 2019 - October 2020

Interim EU Lean Consultant

- Designed, delivered a 9 month Lean and Green Training programme for 11 middle managers to Lean Competency System level 2A. Included VSM, kaizen, 5S, Job instruction, A3 process, visual management, Gemba walks tier boards, OEE and SMED.
- Coached 15 senior EU General Managers to sustain the Lean and Green initiative.

Harrods

August 2019-September 2019

Lean consultant

- Reduced lead time by 60% and resources by 50% for the stock take process.

Astra Zeneca (contracted through Deloitte)

October 2018 - January 2019

Interim Operational Excellence Director

- Delivered OPEX coaching for 3 key pharmaceutical development processes.
- Coached and mentored internal OPEX managers on key product to market processes.

Cremer *Global Contract Manufacturing for FMCG*

May 2018 – August 2018

Interim Head of Production

- Stabilised and enhanced a new production line by introducing Lean techniques – TPM and The Lean Daily management system.
- Resolved issues each day to improve safety, productivity, and efficiency.

Aptiv *Global automotive technology company*

Jan 2018 – May 2018

Interim Global Operational Excellence Lead

- Developed and delivered the Train the Trainer programme for Global Functional leaders as part of the Lean Business system deployment, Coached European trainers to deliver the programme.

Delphi *Global supplier of automotive parts and control systems* **May 2016 – Dec 2017**
Interim Global Operational Excellence Lead – Business Process

- Created and delivered a Global Business Process Improvement Programme for managers.
- Coached delegates' projects with \$30m savings realised.

Syngenta *Global Agro-chemical company (contracted through Deloitte)* **May 2015 – May 2016**
Interim Lean Lead – Operational Excellence in Commercial (Basel Switzerland)

- Identified process improvement opportunities through a global business-wide review, then led improvement kaizens.
- Coached senior client leaders 1:1 in OPEX and leader behaviour.

Network Rail **September 2014 - April 2015**
Lean Consultant

- Deployed Visual Management centres across 3 maintenance depots through all management levels.
- Coached the Lean daily management system, A3 problem solving and visualisation to leadership teams.
- Identified maintenance planning savings of £3.5m.

British Lead Mills *UK's leading supplier in rolled lead sheets and flashings* **May 2014-September 2014**
Interim Director - Plant Improvement and Efficiency

- Implemented basic Lean techniques of 5S, daily tier board meetings and TPM.
- In 3 months, improved plant performance resulting to a 50% improvement in machine performance.

The Francis Crick Institute *A world leading biomedical research centre* **Oct 13 – April 2014**
Interim Business Process lead

- Established the operational and business processes for the institute.
- Evaluated all inbound logistics saving approx. £2m.
- Uncovered safety and process improvements for the science operations through 5S.

GKN *The UK's leading 1st tier supplier of Aerospace and Automotive parts* **Feb 2008 – Sep 2013**
Global Business Process Excellence (BPE) Director:

- Led global development and deployment of GKN's Lean Business System framework.
- Developed and delivered for the top 500 a 6-month Lean Leadership training programme focussing on Business processes. Course projects yielded a 70% reduction in lead-time across all processes.
- Facilitated improvement kaizens: Automotive (USA): Value stream mapping. Implemented warehouse 5S, improving delivery from 90 to 100%, allowing product sequencing to work ensuring 100% RFT.

Global Continuous Improvement Leader **Nov 2006 – Feb 2008**

- Launched the Lean office concept globally - a 9-month capability framework, training 110 Continuous Improvement (CI) Leaders over 2 years.
- Consolidated the employee survey questionnaire to a single process, reducing lead time from 18 months to 1, providing instant results to participating sites and hard financial savings of £500k.

PA Consulting **Oct 2005 – Oct 2006**
Principal Consultant – Manufacturing

- **Inland Revenue:** Increased quality (RFT) by 180% and doubled throughput of tax assessments.
- **British Airways IT** –Achieved a 90% reduction in lead-time for server deployment over 6 months.

Mars Europe **Jul 2001 – Sep 2005**
European Lean Deployment Manager

- Reduced lead time from 240 days to 24 days for the raw material specification process.

- Designed a single packaging development process for 27 factories, halving process and lead times.
- Changeover reduction (Lithuania) - lead time halved, 9000-man hrs saved through standard work.

Supply chain manager (Europe) for Maltesers, Celebrations and Galaxy brands
Production Manager

April 2000 – July 2001
Jul 1997 – Apr 2000

- Accountable for 3 production lines and 65 staff, output, quality, hygiene, safety, and employee management.

Royal Mail - Princess Royal Distribution Manager

Jun 1995 – Jul 1997

- Commissioned and managed the distribution centre (handling 20% of the nation's mail) through its first year, with a budget of £10m.

Royal Mail - Project Manager

Sept 1989 – May 1995

- Envisioned and delivered the Princess Royal Distribution Centre (a 7 platform, 41 dock road-rail interchange - London's first new railway station for 100 years).
- Designed the operation and building, total budget £35m.
- Negotiated the closure of 6 London depots and the loss/transfer of 300 jobs with the CWU.

Education

Cardiff University - **MSc Lean Operations (Distinction) 2004**

Imperial College London - **Master of Business Administration 1994**

Leeds University - **B.Sc. Hons II (i) Agriculture 1986**

Professional Training and Experience

- Speaker at 20 academic and business conferences over the past 15 years.
- Mentored a Continuous Improvement Leader through her PhD in Lean and Environment, awarded in 2014.
- Lean Competency System – **Level 3 Validated trainer 2019**
- Practical problem solving and A3 planning (2010)
- TWI: Job Instruction, Job Methods (2009)
- Woolwich College - **Certificate in Professional competence in Road Transport 1990**

Academic publications

- **Member of Efficient Consumer Response Group:** Researched and value stream mapped the data synchronisation process across FMCG partners (UK supermarkets – Iceland, J Sainsbury, Tesco, and suppliers). Co-authored a blue book on data synchronisation published Dec 2004.
- ZOKAEI, K.; MARTINEZ, F.; VAZQUEZ, D.; EVANS, B.; SARMADI, K.; PEATTIE, K.; PAMPANELLI, A.; HINES, P.; TRIVEDI, N. **Best Practice Tools and Techniques for Carbon Reduction and Climate Change:** Lean and Green Report. Lean Enterprise Research Centre, Cardiff University, p. 12-92, 2010.
- **The Green Factory: Creating Lean and Sustainable Manufacturing (Pampanelli, Trivedi and Found. 2016)**
 The book demonstrates how to significantly reduce environmental impact whilst gaining direct financial benefits through integrating Lean and Green techniques.

Interests

- Governor 2005-2012 at Lowbrook School Maidenhead. Improved from special measures to outstanding.
- Assistant Scout Leader 2010-2012, Group Scout Leader 2012- present. Trebled the size of the group in 3 years
- NHS vaccination volunteer Jan-May 2021